

**We offer compassionate, personalized services to meet your short-term needs
while supporting your long-term goals**

Aging in Place

- Perform an in-home evaluation & construct Plan of Care to address issues/problems that are noted or likely to occur
- Evaluate in-home safety and document modifications that should be made to maximize ability to age in place
- Customize and obtain services to support instrumental activities of daily living. Instrumental activities of daily living (IADL) are those activities that allow an individual to remain independent: meals, groceries, house cleaning, transportation, bill paying, paperwork management, etc
- Bill paying assistance and management of critical paperwork
 - Bill paying
 - Management of valuable personal paperwork
 - Health insurance management
 - Assistance with billing disputes

Advocate for Clients

- Conduct an initial evaluation
- Coordinate care transitions (70% of the events that lead to patient injury are the result of poor transitions/handoffs between care providers)
- Provide care coordination
- Advocate for the aging and acutely ill/injured clients in hospital, rehab or nursing home settings

Experts on Aging

- Offer assistance with daily life management
- Provide support with decision making
- Partner with elder and estate attorneys to predict future care needs, plan accordingly, and facilitate access to entitlements (e.g. disability, Medicaid, VA).
- Serve as Power of Attorney or Guardian where necessary.

Care Coordination

- Assess the treatment plan for appropriateness, costs, efficacy
- Serve as liaison and advocate on your behalf with healthcare providers, insurers, facilities, social workers, medical records professionals, and attorneys
- Coordinate care to assure that appointments are made for the client, records are available for physician review, facilitate communication among health providers and family members, arrange for transportation, and coordinate planning for surgical procedures
- Verify services of various providers meets the client's needs and the standard of care